



## Neighbourhood Policing Neighbourhood Action Group Case Studies Rose Hill, Littlemore and Iffley Chairman: Inspector Phillip Standish

The Rose Hill, Littlemore and Iffley NAG began in May 2006. Its membership includes officers from the city council, county council, police, street wardens, Peers School, SureStart, Environment Agency, councillors and representatives of residents groups.

The NAG undertook its most recent consultation during October 2007. During this particular exercise 100 residents from Rose Hill and Littlemore were surveyed by members of the police neighbourhood team. The questionnaires were completed on a door to door basis and this also allowed PCSOs to introduce themselves to residents they had not previously met.

Priorities identified:

1. Young people have nothing to do /Lack of Youth Facilities
2. Criminal damage
3. Drug misuse

The NAG meets approximately every 6 to 8 weeks to discuss the current priorities and any other issues that may arise. To ensure work is completed, the NAG produces an action sheet and key individuals on the NAG are tasked with undertaking actions to solve identified problems.

The police provide a report on the work of the NAG to the South East Area Committee. These reports are produced once every 3 months and as well as providing updates on the work of the Rose Hill, Littlemore and Iffley NAG they also report on other local policing issues from the previous quarter. This is supplemented by a breakdown of crime figures for the area for the corresponding reporting period.

Inspector Phil Standish, Chair of the NAG, recognises the importance of personal liaison with the local Councillors who sit on the NAG. This is to ensure that local Councillors are fully appraised and consulted in relation to policing issues which will affect their community. This has further consolidated and improved upon professional relationships with the councillors.

Representation from councillors also ensures that questions and queries relating to policing objectives and strategies which have previously been discussed with the local Councillors can be imparted to the local community via their own Councillors.

The NAG uses many channels to report back to the community on the progress of the identified priorities.

- PCSOs attend local residents and tenants meetings to update.
- Regular update and dialogue takes place with the local City Councillors through personal contact and collectively through the forum of (Oxford) South East Area Committee.
- Regular communication with the area MP to ensure that he is aware of Neighbourhood Priorities and objectives when liaising with the local community.
- Utilisation of media to convey operations and initiatives in support of priorities.
- Ensuring that other partners (e.g. City Council wardens) are fully aware of and tasked to assist in addressing priorities (as appropriate).
- Discussion, refining and problem solving of priorities via Community Consultation forums.

- In support of the above, NSOs and PCSOs have conducted a 'high visibility' publicity campaign by utilising Force display caravans in advance of the Community events. This is to assist in local understanding and attendance at these subsequent events.

The NAG has been successful in ensuring a 'joined up' approach to proactively deal with identified problem profiles and has allowed all partners to be held to account by the enforcement of actions. The NAG has successfully used procedural and legislative remedies such as ABCs, ASBOs and dispersal authorities in response to the identified priorities.

The level of motivation from the community remains healthy. The ongoing challenge will be to retain interest in the light of the successes made in relation to crime and anti social behaviour reduction. Work is ongoing within the NAG to ensure community representation is increased, especially from hard to hear, hard to reach groups. Remaining challenges include increasing communication to the wider neighbourhood of successes and achievements and ensuring sufficiency and frequency of community consultation. Work will also be carried out to ensure that the NAG is identified as the first tier of local democracy 'problem solving'.

Inspector Standish reports an increase in public satisfaction, reduction in the fear of crime, and increased intelligence/information relating to local problems and issues as the main successes of the NAG process.