

## What do I need to do?

Neighbourhood policing can only be strong if communities are willing to get involved. This could be as simple as responding to questionnaires, or more involved such as attending public meetings. You may even want to be a member of the NAG. Neighbourhood policing is also dependent on communication, so we need to know how people in the neighbourhoods get their information and what networks they use. Certain individuals in a neighbourhood can be very effective at passing on information out to others and this is described as a key individual network. If you believe you can pass on important information we need to hear from you.

## How do I contact my neighbourhood team?

Contacting your neighbourhood policing team has never been simpler.

Log on to our website at [www.thamesvalley.police.uk](http://www.thamesvalley.police.uk) and click on 'find your neighbourhood officer' link. Telephone: 0845 8 505 505 Thames Valley Police Non Emergency Number.

The operator will tell you if a team member is available and put you through to their mobile or answerphone (checked twice a day when they are on duty).

Remember, if you need an immediate police response for an incident that is a threat to life or property, including a crime in progress, you should dial 999.

For more info visit the website at [www.thamesvalley.police.uk](http://www.thamesvalley.police.uk)

If you know of someone in your community who would like this leaflet in another format, eg large print, or in another language, eg Polish, please telephone 01865 846578

CI 3702 Designed by Corporate Information © Thames Valley Police.

[www.thamesvalley.police.uk](http://www.thamesvalley.police.uk)



# Neighbourhood Policing

Working in partnership to make our community safer




## What is neighbourhood policing?

Neighbourhood policing is a way of providing a tailor made service in your area to tackle crime and other issues that stop you from feeling safe.

Police officers and staff will work with other agencies like your local council, as well as members of the community themselves, to identify the issues most important to you and your sense of security and find ways of tackling them.

## Will I notice a difference?

Under neighbourhood policing Thames Valley Police is committed to providing staff dedicated to your area, who you will be able to identify and work with to tackle the issues you have identified.




This will include police officers and police community support officers, who are uniformed Thames Valley Police staff whose role is to provide reassurance and tackle anti-social behaviour.

This is different from the previous approach to community policing because it means acting on those priorities the public have chosen, as well as focusing on national priorities like burglary, drugs and robbery. Neighbourhood policing also involves a collective approach at a local level by partner

agencies, as well as members of the public themselves.

Thames Valley Police has now rolled out neighbourhood policing to 265 neighbourhoods across the Force.

## What is a neighbourhood?



Every individual will have a different idea of what their neighbourhood is for instance some people may live in one area and work in another, and count both as their neighbourhood. For Thames Valley Police purposes the definition of a neighbourhood is:

“my family were subjected to racial abuse a year ago but not now” – shop owner

“A geographic area defined through local agreement of police, partners and citizens and of a size and character that best serves the needs of the local community and permits effective delivery.”

Neighbourhood policing teams may serve one or several neighbourhoods, depending on demand and size. There may also be specialist neighbourhood teams to deal with “neighbourhoods of interest” which are not contained in a specific geographic area, for instance, the business community.

For the purpose of the organisations involved it must be of a size to allow effective and efficient response and use of resources.

## Neighbourhood Action Groups

Neighbourhood Action Groups or NAGs, are working groups which will look at the priorities and determine how they can be tackled, in effect they are the “doers” who will be accountable locally through the community network for resolving the key issues identified by the community. NAGs involve representatives from the community, police, local councils and other relevant agencies, depending on the priorities, for instance the local school or publican.